



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 11th May 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/03/37.

You requested the following information, please also see our response below:

1. How many physical assaults towards paramedics and other medical / ambulance staff have been recorded in 2015-16, 2016-17 and 2017-18?

Please see table below:

Year	Physical Assaults
2015-16	207
2016-17	234

Unfortunately, the data for 2017 – 2018 is not yet available

2. What sanctions have been taken in relation to the incidents recorded in question 1?

Please see table below:

Year	Sanctions
2015-16	49
2016-17	104

Unfortunately, the data for 2017 – 2018 is not yet available

3. How many addresses have been black listed or have a marker on them, where your trust is concerned about the safety of ambulance crews and they can only enter the premises with police back up / protection?

There are no addresses where crews can only enter with police present. We have red and amber markers but they are intended to assist the crews in a dynamic risk assessment. Police should not be routinely called to any address.

There are currently 29 addresses across the trust with a red marker. A red marker relates to the highest risk category and is defined as those addresses where information available makes it clear that staff have been physically assaulted or threatened with violence.

Our Trust views assaults against its staff very seriously. Our Local Security Management Specialist actively promotes awareness of our zero-tolerance stance with regard to assaults on staff and encourages staff to report incidents.

The Trust also ensures that our operational staff are provided with conflict resolution training to minimise the risks of assaults.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust